

WE ASKED	YOU SAID	WHAT WE WILL DO
<p>How would you like Wandle to improve services in your area?</p>	<p>47% of residents would like Neighbourhood Officers to be more available to discuss issues.</p> <p>34% would like repairs to be carried out quicker</p> <p>19% would like better communication from the Repairs service</p>	<ul style="list-style-type: none"> • Neighbourhood Officers will hold regular surgeries with residents and we will install notice boards that includes contact details of Neighbourhood Officers in blocks • We will seek to carry out quicker repairs and inspection of work • Wandle repairs operatives will be retrained on procedures including communicating with residents over the status of repairs.
<p>What sort of help and advice would you like to get from Wandle?</p>	<p>77% would like help and advice on how to save on energy bills</p> <p>15% would like help to set up their own business and become self-employed</p> <p>9% would like help getting into employment</p>	<ul style="list-style-type: none"> • Our Healthy Homes programme that delivers advice on how to save on energy bills and provides energy saving devices will be delivered in Furzedown, Nightingale, Shaftsbury, Northcote and Balham • Our mobile job bus will locate in Balham, with additional stops focusing on high density Wandle developments • Our employment advice programme 'My Futures' will also be offered to all residents in the MyVoice areas. The programme offer will include our online and face to face Business Start-up courses.
<p>How would you like Wandle to improve where you live?</p>	<p>58% would like the appearance of their home to be the same as others in their area</p> <p>31% would like a handyman or gardening service for vulnerable residents</p> <p>5% would like training on DIY skills</p> <p>6% would like all of the above</p>	<ul style="list-style-type: none"> • We will explore the possibility of refurbishing the exterior of properties phased by area rather than refurbishing individual properties based on the date of the last refurbishment. • We will work with residents and partners to establish a Gardening and Handy Man Service for vulnerable residents. • We will work with partners to deliver DIY Workshops to residents.
<p>How would you like Wandle to improve community cohesion in your area?</p>	<p>48% would like more health and well-being activities in their area</p> <p>37% would like more activities to bring communities together</p> <p>6% would be interested in volunteering in their area</p> <p>9% would like all of the above</p>	<ul style="list-style-type: none"> • In partnership with residents and stakeholders, we will deliver active lifestyles project such as dance in parks. • In partnership with residents and stakeholders we will develop a programme of activities to bring people together – i.e. The Big Lunch. • In partnership with residents and stakeholders we will develop a good neighbour project.
<p>How would you like Wandle to tackle community safety?</p>	<p>23% would like more activities for young people in their area</p> <p>23% would like Neighbourhood Watch in their area</p> <p>19% would like better lighting</p> <p>19% would like better security on communal doors</p> <p>15% would like all of the above</p>	<ul style="list-style-type: none"> • In partnership with residents and stakeholders we will provide activities for children and young people • We will work with residents and local stakeholders to develop a service to resolve neighbour disputes • We will explore the possibility of providing sensory lights for communal properties