

WE ASKED	YOU SAID	WHAT WE WILL DO
<p><b>How would you like Wandle to improve services in your area?</b></p>	<p>61% of residents would like their Neighbourhood Officers to be more available to discuss issues</p> <p>27% would like repairs to be carried out quicker</p> <p>12% would like better communication from the Repairs Service</p>	<ul style="list-style-type: none"> <li>• Neighbourhood Officers will hold surgeries in local areas and we will provide contact details on noticeboards and correspondence</li> <li>• We will hold local improvement days on estates and produce local newsletters with key updates</li> <li>• We will work with residents to design and develop an estate inspection process</li> <li>• We will work with residents to set up Residents' Associations and develop a Leaseholder's Forum</li> <li>• We will improve the time taken to carry out repairs and will communicate better in relation to the progress of repairs</li> </ul>
<p><b>What sort of help and advice would you like to get from Wandle?</b></p>	<p>68% would like help and advice on how to save on energy bills</p> <p>20% would like help to set up their own business and become self-employed</p> <p>12% would like help getting into employment</p>	<ul style="list-style-type: none"> <li>• We will deliver our 'Healthy Homes' programme providing help and advice on energy bills</li> <li>• We will deliver a variety of business start-up courses including the successful Croydon Business Pop Up School and an online course with mentor support to start trading</li> <li>• Our mobile job bus will locate in key areas in Croydon and provide job coaching support and advice</li> </ul>
<p><b>How would you like Wandle to improve where you live?</b></p>	<p>32% would like the appearance of their home to be the same as others in their area</p> <p>33% would like a handyman or gardening service for vulnerable residents</p> <p>18% would like training on DIY skills</p> <p>17% would like all of the above</p>	<ul style="list-style-type: none"> <li>• We will explore refurbishing the exterior parts of properties</li> <li>• We will develop initiatives for waste disposal and fly-tipping reduction</li> <li>• We will create a community garden and play area for residents in Simpson Close</li> <li>• We will work with local stakeholders to develop an affordable gardening service for individual properties and train residents on gardening skills</li> <li>• We will deliver DIY workshops and develop online guides on how to complete basic repairs</li> </ul>
<p><b>How would you like Wandle to improve community cohesion in your area?</b></p>	<p>45% would like more health and well-being activities in their area. 7% would be interested in volunteering in their area</p> <p>25% would like more activities to bring communities together</p> <p>25% would like more activities for young people in their area</p> <p>24% would like all of the above</p>	<ul style="list-style-type: none"> <li>• We will work with local partners to deliver initiatives that promote healthy lifestyles and well-being</li> <li>• We will work with local partners to deliver more activities for young people</li> <li>• We will develop a volunteering programme for residents</li> <li>• We will develop an intergenerational project to bring communities together</li> </ul>

<p><b>How would you like Wandle to improve community safety?</b></p>	<p>21% would like Neighbourhood Watch in their area</p> <p>17% would like better security on communal doors</p> <p>16% would like better lighting</p> <p>21% would like all of the above</p>	<ul style="list-style-type: none"><li>• We will work with local partners and statutory services to develop community safety initiatives</li><li>• We will improve lighting in areas of concern and review the security of communal doors</li></ul>
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