

Keeping Your Communal Areas Clean and Safe



wandle

- The communal areas of your block – for example hallways, stairs, porches, shared balconies, and some cupboards - are owned by Wandle. As such, we have a legal obligation to ensure these areas remain free of items that might cause or contribute to a fire, as well as any items which might present a trip hazard or obstruct your means of escape in the unlikely event of a fire.
- Our Neighbourhood Improvement Officers and contractors regularly inspect the communal areas in our blocks. Were they find that materials are stored or left in the communal areas, they will make an effort to identify the owner

and notify the owner of the items that the items must be removed. If the items are not removed straight away, our Neighbourhood Improvement Officers and contractors are responsible for ensuring these are cleared in order to keep all residents safe.





- So far, inspections have resulted in discoveries of petrol cans on top of oil heaters, bikes in hallways, and flammable items left in non-fire-proofed cupboards, all items which clearly present a risk to other residents.

We do understand that storage space is limited, especially for customers in small flats. However for everyone's safety, it is very important that any personal possessions are kept inside your home; any goods left in common areas will be removed and placed in storage for 28 days; if they are unclaimed after that time, they will be disposed of.

Contact your Local Area Team:

We are open Monday to Friday:
8.30am - 5.30pm

Lambeth and Southwark
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0300 2000 112

Wandsworth
wandsworth@wandle.com
0300 2000 113

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0300 2000 114

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If you require any document or letter you receive from Wandle translated or interpreted, please contact your Local Area Team

