

Audit Area	Year	Rating	Findings	Management actions	Status
Service Charges	2023/24	Significant Assurance with Minor Improvement Opportunities	2 Medium Control design	3 actions	Implemented
Budgetary Control	2023/24	Significant Assurance with Minor Improvement Opportunities	1 Medium Control design 2 Low Operating effectiveness	4 actions	Implemented
Procurement (Contract Management)	2023/24	Significant Assurance with Minor Improvement Opportunities	3 Low Control design 1 Low Operating effectiveness	3 actions	Implemented
Health and Safety Lifts	2023/24	Significant Assurance with Minor Improvement Opportunities	2 Medium Control design	2 actions	Implemented
Tenant Satisfaction Measures	2023/24	Significant Assurance with Minor Improvement Opportunities	1 Medium Control design 2 Low Operating effectiveness	5 actions	Implemented
Sales & Anti-Money Laundering	2024/25	Significant Assurance with Minor Improvement Opportunities	2 Medium Control design 1 Low Control design	5 actions	Implemented

IT Programme Governance & Change Mgt	2024/25	Significant Assurance with Minor Improvement Opportunities	1 Medium Control design 1 Low Control design	2 actions	Implemented
Major Works & Planned Investment	2024/25	Significant Assurance with Minor Improvement Opportunities	2 Medium Control design	2 actions	Implemented
Health and Safety Electrical Safety	2024/25	Significant Assurance with Minor Improvement Opportunities	2 Medium Operating effectiveness	2 actions	Implemented
Responsive Repairs	2025/26	Partial Assurance with Improvements Required	6 Medium Control design 2 Medium Operating effectiveness 2 Low Operating effectiveness	10 actions	Implemented
Business Continuity	2025/26	Significant Assurance with Minor Improvement Opportunities	2 Medium Control design 3 Low Control design 2 Medium Operating effectiveness	7 actions	Implemented

Gas Safety	2025/26	Significant Assurance with Minor Improvement Opportunities	3 Medium Control design	3 actions	Implemented
Water Safety	2025/26	Significant Assurance with Minor Improvement Opportunities	1 Medium Control design 4 Low Control design	5 actions	Implemented
Damp and Mould	2025/26	Partial Assurance with Improvements Required	1 High Control design 2 Medium Control design 4 High operating effectiveness	7 actions	Implemented
Complaints	2025/26	Partial Assurance with Improvements Required	1 Low Control design 2 Medium Operating effectiveness	3 actions	In progress
Cyber Security	2026/27	Significant Assurance with Minor Improvement Opportunities	1 Medium Control design 2 Low Control design 1 Medium Operating effectiveness	4 actions	In progress

Contractor Management	2026/27	Partial Assurance with Improvements Required	2 High Control design 1 Medium Control design 3 High Operating effectiveness 1 Medium Operating effectiveness	7 actions	In progress
Asbestos Management	2026/27	Audit in progress	To be confirmed	To be confirmed	To be confirmed
Anti-Fraud Programme	2026/27	Audit in progress	To be confirmed	To be confirmed	To be confirmed
Section 20 Consultation	2026/27	Field work planned to start in Dec 26	To be confirmed	To be confirmed	To be confirmed